



Mr José Manuel Barroso
President of the
European Commission
200 rue de la Loi
1049 Bruxelles

24 September 2010

Dear President,

I am writing to you to express BUSINESSEUROPE's strong support for Commissioner Reding's position on the collective redress dossier.

As you know BUSINESSEUROPE has been a strong advocate against any EU judicial system of collective redress, for a number of reasons that we have clearly expressed during the reflexion period that took place over the last years, including the negative impact it would have on the EU economy.

Nevertheless consumer redress has always been high on BUSINESSEUROPE's agenda. We support rapid, efficient and cost-effective means of redress for consumers and in this context, over the last years we have engaged into a constructive dialogue with the Commission on the issue of alternative dispute resolution mechanisms (ADRs).

These mechanisms are being used very efficiently in a number of countries to solve disputes between consumers and companies. They could play a key role in boosting consumer confidence in particular in electronic transactions since they provide for rapid and cost-effective means of redress.

We would be happy to further contribute to this debate with a view to always improve the functioning of the internal market for both companies and consumers.

With best regards
Jürgen Krummen